



# Membership Information 2023/24



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## About Us

### Our Purpose:

To promote and support the delivery of high-quality social care in Shropshire and Telford & Wrekin.

### Our Objectives:



Support and represent providers of social care and their staff



Promote best practice and innovation in the social care system



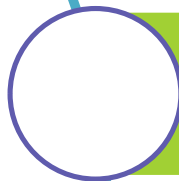
Support and encourage the development of a high-quality social care workforce

### Our Values:



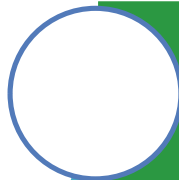
#### Accountable

Ultimately, we are accountable to our members, through our Board of Directors who are elected by our wider membership.



#### Trusted

We provide high quality training to our members and other care providers which promotes the development of a high-quality social care workforce.



#### Collaborative

Whilst we seek to influence decisions affecting adult social care in Shropshire, Telford & Wrekin, including key decisions such as fee rates, we are a key partner and want to be seen as such.



#### Supportive

As an employer we recognise the need to support and develop our staff team.

## Member benefits

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### **Training**

High quality courses that promote high standards across the care sector. Available to members at a discounted rate.

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### **Representation**

To ensure the sector has a strong voice locally to inform commissioning of care, decision making and planning

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### **Disclosure and Barring Service (DBS)**

We provide an efficient and affordable counter-signatory service and provide advice on level of DBS required.

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### **Information/Advice**

Accurate, relevant and up-to-date information service and responsive advice to members and stakeholders

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### **Networking**

Enabling members to network together and share information locally

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### **Workforce Development**

Promoting the importance of investment in the development of staff and opportunities within the sector

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### **Bed Vacancy Tracker**

Enabling members to promote any bed vacancies they may have

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### **Funding for training**

We support members to access the Workforce Development Fund (WDF)

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### **Liaison and Lobbying**

We engage with local authorities, the Integrated Care Board (ICB) and MPs on behalf of the sector. We are a member of the Care Association Alliance which represents all local care associations in England.

# Networking

Partners in Care supports providers to deliver the very best service possible and recognises the need to keep up to date with both national and local initiatives and policy changes. We offer opportunities to gain and share information regularly throughout the year and all the meetings/forums are organised with a specific purpose.

## Regular Networking Opportunities include:

- Networking Meetings for Trainers
- Registered Managers Network
- Safeguarding Adults Forum
- Learning Disability and Autism Forum
- Registered Nurse Forum
- Activity Coordinator Forum
- Provider Forum
- Moving & Handling Link Meeting

# Training

Partners in Care deliver a variety of training courses delivered both at our offices in Annscroft or at your setting (where available) and online. We work in partnership with a variety of organisations to develop and deliver courses in the local area.

Our trainers are specialists in their field, continually updating their professional development and ensuring that their courses convey the correct up to date information. We aim to make our training as interactive and learner friendly as possible, with a mixture of delivery materials e.g., group activities, practical sessions, videos, and feedback opportunity.



As well as the courses listed below, we also hold many one-off training sessions and updates. Details of these will be circulated to members as and when they are arranged and are always available on our website ([www.partnersincare.org.uk](http://www.partnersincare.org.uk)). If you have any training needs, please contact us.

## Adult Safeguarding

- Safeguarding Adult Awareness
- Safeguarding Adults - your role as safeguarding lead
- Adult Safeguarding Promoting a positive safeguarding culture
- Safeguarding Adults for trustees of charities
- Safeguarding Adults - An introductory Briefing

## Moving & Handling

- Moving and Handling 1 Day
- Moving and Handling Refresher
- Moving and Handling 6 Day In House Trainers/Assessors
- Moving and Handling In House Trainers/Assessors 2 Day Requalification

## First Aid

- 1 Day Emergency First Aid
- First Aid at Work
- First Aid at Work Requalification
- Basic Life Saving Skills/Annual Refresher
- First Aid for Mental Health

## Clinical

- Assessors workshop for medication handling
- Bladder and bowel assessment for Registered General Nurses
- Care & Clinical Awareness
- Catheterisation; Male & Supra Pubix for Registered General Nurses
- Clinical Education Training
- Clinical Observation Training
- Continence and Catheter Training for Health Care Assistants
- Dementia Training
- Digital Rectal Training for RGNs
- Medication in Care
- PEG Training
- Sight Loss Awareness
- Venepuncture

## Other

- Mental Capacity Act
- Professional Boundaries in Social Care and Health Settings
- Lead to Succeed
- Data Security and Protection Toolkit Workshops

## Training Course Price List

Course Title	Course Length	Full price non-member Course Cost	Reduced Member Course Cost
<b>Moving and Handling</b>			
Moving & Handling (1 day)	7 hours	£77.00	£39.00
Moving & Handling Refresher	3.5 hours	£50.00	£25.00
Moving & Handling Practical Session	3.5 hours	£50.00	£25.00
Moving and Handling 6 Day In House Trainers/Assessors	6 days	£880.00	£605.00
Moving and Handling In House Trainers/Assessors 2 Day Requalification	2 days	£300.00	£242.00
<b>First Aid</b>			
Basic Life Saving / Annual Refresher	3 hours	£50.00	£25.00
First Aid (1 day) – Annscroft	7 hours	£77.00	£39.00
First Aid (1 day) – Ludlow, Market Drayton and Telford	7 hours	£88.00	£50.00
First Aid at Work	3 days	£275.00	£220.00
Awareness of First Aid for Mental Health	5 hours	£77.00	£39.00
First Aid for Mental Health	7 hours	£83.00	£50.00
<b>Safeguarding</b>			
Safeguarding Adults Awareness	3.5 hours	£50.00	£22.00
Safeguarding Adults – An Introductory Briefing	2 hours	£28.00	£14.00
Safeguarding Adults for Trustees of Charities	4 hours	£17.00	£17.00
Safeguarding Adults – your role as Safeguarding Lead	4 hours	£50.00	£33.00
<b>Clinical</b>			
Continence & Catheter for HCA's	4.5 hours	£35.00	£35.00
Bladder & Bowel Assessment for RGN's	3 hours	£35.00	£35.00
Digital Rectal Training for RGN's	3 hours	£35.00	£35.00
Catheterisation Training; Male & Supra Pubic for RGN's	3 hours	£35.00	£35.00
Medication in Care (RCN accredited)	3 hours	£22.00	£22.00
Assessors Workshop for Medication Handling	3 hours	£94.00	£77.00
Care & Clinical Awareness (per module)	Various	£22.00	£22.00
Venepuncture	3 hours	£44.00	£33.00
PEG Training (course is free but charge of £20.00 payable for non-attendance)	3 hours	N/A	N/A
Clinical Observations	4 hours	N/A	£25.00
<b>Other</b>			
Lead to Succeed	5 days	£600.00	£500.00
Mental Capacity Act	3.5 hours	£50.00	£22.00
Professional Boundaries in Social Care	3.5 hours	£50.00	£28.00

Other courses are available – please check our website ([www.partnersincare.org.uk](http://www.partnersincare.org.uk)) for full course details and availability. Prices and courses are correct at the time of publication. Partners in Care reserves the right to amend prices at any time. Please contact the office (tel: 01743 860011) or visit the website ([www.partnersincare.org.uk](http://www.partnersincare.org.uk)) for current course availability and prices. Non-attendance charges also apply.

## Representation

Partners in Care represent members at numerous network meetings/groups to ensure the sector has a strong voice locally to help inform commissioning of care, decision making and planning.

Partners in Care currently attends regular meetings, forums and working groups with several partners and stakeholders including:

Shropshire Council
Telford & Wrekin Council
NHS Shropshire, Telford and Wrekin
Shrewsbury and Telford Hospital NHS Trust
Shropshire Community Health NHS Trust
Telford & Wrekin Safeguarding Adults Board, and sub-group
Shropshire Safeguarding Adults Board, and sub-group
Marches Local Enterprise Partnership
Health Education England
Skills for Care
Shropshire Health and Wellbeing Board
West Midlands Directors of Adult Social Services (WMADASS)
Care Association Alliance
Healthwatch Shropshire
Healthwatch Telford & Wrekin

## Workforce Development

Partners in Care annually bid to Skills for Care for funding under the Workforce Development Fund (WDF – open to members and non-members). This funding allows care providers to claim back funding for Diplomas in Health and Social Care and other Regulated Qualifications Framework (RQF) qualifications.

We support providers to complete the Adult Social Care Workforce Data Set (ASC-WDS).

We collect data to inform us regarding training needs and any other relevant activities. This includes an annual Training Needs Analysis of our members.





## Disclosure and Barring Service Checks

Partners in Care is a Registered Umbrella Organisation with the Disclosure and Barring Service (DBS). We process Enhanced and Standard DBS Applications, DBS Adult First Checks, and applications for Volunteers.

Our DBS service is available to members at a discounted rate.

We also share updates and information we are given by the DBS, via our website and direct email alerts.

Throughout the year, we endeavour to access information issued by the DBS, and share this information with our members.



Up to date information and guidance is held on our website ([www.partnersincare.org.uk](http://www.partnersincare.org.uk)), you can also contact our team for more information (tel: 01743 860011).

### DBS Fees

	Full Price for Non-Members	Reduced Price for Members
Enhanced DBS	£63.28	<b>£52.28</b>
Standard DBS	£37.28	<b>£29.28</b>
Volunteer DBS	£12.28	<b>£12.28</b>
Adult First Request (optional)	£12.30	<b>£10.00</b>

## Bed Vacancy Tracker

The bed vacancy tracker has been designed to make the process of providing bed availability data to hospitals and social workers as easy as possible. Nursing homes, residential care homes and learning disability providers can provide bed availability, in real time, by uploading details onto the tracker website. Members of the public and social workers in Shropshire, Telford & Wrekin can access the website to help them find available beds.

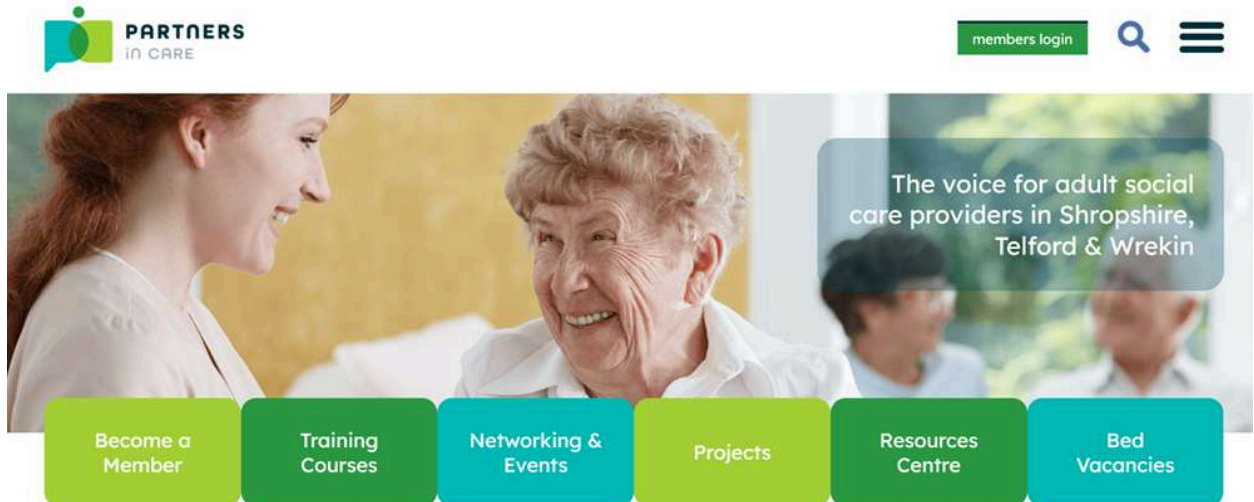
The tracker has the potential to positively impact on delayed transfers from hospitals, but also to remove the hurdles and challenges of keeping your bed availability information up to date.

The search option is available to help make the vacancy search easier, as you can search by provider type, e.g., nursing home, residential care home etc. as well as searching by location.

## Partners in Care Website

Our website includes lots of information, resources and guidance for members. There is a specific member's area for which each member can have their own account to access the resources here.

Members are also able to easily view and book on to upcoming training courses, and make amendments and cancel bookings via our website and booking portal (CRM).



## Partners in Care E-Newsletter

You will automatically be added to our weekly e-newsletter. This includes all your vital information on local authority communications, training, policy updates and events.

## Recruitment and Retention

Partners in Care promote the care sector, the jobs available within it and support our members with recruitment and retention.

We are working hard to improve public perception of the care sector and ask our members to provide us with any 'good news stories' which we will send to local media. We also upload these to our Facebook and Twitter pages to promote the sector.

We use our business Facebook page as a 'jobs hub' to promote job vacancies on behalf of our members and attend local recruitment events to promote the care sector in the wider community and where relevant invite care providers to attend recruitment events to promote their own organisation and job vacancies.

# Partners in Care Membership Fees

Effective from 1<sup>st</sup> April 2023

Membership. All prices include VAT	Basic Fee	2023/2024 Annual rate	Total
Care and Nursing Homes	£35.64	£10.00 per bed	<b>£10.00 per bed plus £35.64 basic fee</b>
Home Care/Domiciliary Care	£35.64	£250.80	<b>£286.44</b>
Supported Living/Day Care Services/Extra Care	£35.64	£250.80	<b>£286.44</b>
Associate Membership Rate *	£35.64	£250.80	<b>£286.44</b>
Personal Assistants	-	£48.00	<b>£48.00</b>

*\*Non-adult social care providers, such as charities and housing organisations, can apply to become an Associate member.*

*Membership fees are correct at the time of publication. Partners in Care reserves the right to amend prices. Please contact the office (tel: 01743 860011) or visit the website ([www.partnersincare.org.uk](http://www.partnersincare.org.uk)) for current membership fees.*

## Our Team Information and Contact Details



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**Caitlin Hodgkiss-Gwilliams**

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## Non-Executive Board of Directors

Chair	<b>Stef Kay (Bethphage)</b>
Vice Chair	Sue Robson (Supreme Home Care)
Director	Jennifer English (English Care)
Director	Elizabeth Casson (Positive Steps)
Director	Jay Patel (Lotus Care)
Director	Debbie Price (Coverage Care)
Director	Julie Claassen (Goodwood Homecare)
Director	Lucy Holl (Morris Care)
Director	Melissa Morgan (Affinity Homecare)
Director	Sarah Price (CM Bespoke Care)

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## Contact Details

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**Telephone:** 01743 860011

**Email:** [info@partnersincare.org.uk](mailto:info@partnersincare.org.uk)

**Website:** [www.partnersincare.org.uk](http://www.partnersincare.org.uk)

**Twitter:** [https://twitter.com/Partners\\_inCare](https://twitter.com/Partners_inCare)

**Facebook:** <https://www.facebook.com/PartnersinCareSTW>

**LinkedIn:** [www.linkedin/company/partners-in-care-stw](http://www.linkedin/company/partners-in-care-stw)

